** TECH AHOY**

**Voicing Technology to the World**

**A COMPLETE GUIDE TO PROJECT DEVELOPMENT & PROPOSALS**

**Areas we specialize in:**

* Web development
* Software & Application development
* Logo & Poster designing
* Technical Support
* Search Engine Optimization
* Online Advertising Services
* Video making/editing and image processing
* Technical Consultancy Services

**Technologies:**

* C++
* JAVA
* C #
* PHP
* MySQL
* HTML
* CSS
* JAVASCRIPT
* JQUERY
* AJAX
* VISUAL BASIC
* CHROME EXTENSIONS
* VHDL
* Photoshop

**Developmental Stages:**

* Project Proposal
* Project Analysis & Scheduling
* Project Estimation & Advance payments
* Logic & Flowchart development
* Module division
* SRS design
* GUI designing
* Programming
* Testing (Alpha, Beta versions)
* Publishing (Final product)

**Resources available:**

* A dedicated team specialising in various areas of development and support.
* Programmers with high experience in project development
* A suitable atmosphere for developers to discuss and analyse the projects.
* Various platforms (both online and offline) to market the finished products.

**Why US?**

* \*Dedicated customer support for a good time period as required by the user.
* Programmers with high experience in project development
* A suitable atmosphere for developers to discuss and analyse the projects.

\*The rates vary according to the time required by the user for customer support

**OUR EXPERIENCE**

Our team is well experienced in developing software, websites requiring complex algorithm and logic. Having developed many projects in the past, we are equipped with all the required raw materials for developing fully functional software which requires less time to set up on to the system. The whole team is well trained by professionals giving them proper guidance thus enabling them to get a quick start on all the projects.

**DEVELOPMENTAL PHASE**

We don’t have a stacking system. All the projects we receive are given proper importance and time. After the initial phases of the projects, they get split to various teams depending on the proficiency of the team. The project is further subdivided into modules, thus distributing the work equally to the entire team.

**CUSTOMER SUPPORT**

We are also proficient enough in providing customer support for the projects we have developed for a specific period of time as required by the user. The user can contact us online either through our portal or by sending a mail to us. Onsite customer support is also provided and the user is free to have a chat with our developers and clarify all their problems.

**USER INTERFACE**

The user can also give their ideas regarding the software/website and can also suggest some ideas regarding the look of the software. The GUI (Graphical User Interface) is implemented according to the need of the user and all the discussions regarding this are made immediately after the project is proposed.

**PRICING**

The pricing of the projects depend on the time and hard work we have to put in to bring it out for publishing and also the time required for customer support. There are no fixed rates and the rates depend on the type of software the customer wants. A quote can be given to us either online/offline I.e. either by sending a mail to [tvvignesh@techahoy.in](mailto:tvvignesh@techahoy.in) and our team will get back to you in maximum 48 hours with all the project pricing details. A meeting with the developers is also possible if the customer wants to. An advance needs to be provided before we start the project development and this advance is refundable on cancellation only if the project development has not started. Any specifications can be mentioned either at the meeting or while giving the quote itself. After a project is developed and distributed, free customer support is given for a limited period of time and the user is charged only if he/she wants to extend the period of support.  
Proper bills are issued at every payment which the user makes to us for future reference or claims.

**NO HIDDEN RATES**

There are no hidden rates in our service. All the rates are transparently mentioned after the quote is given by the user and no extra charges are taken from the user unless the user wants any major modifications in the middle of the project development stages.

**TIME FRAME**

The time required for the development of a particular project is mentioned soon after the quote is made and extreme care is taken so that the completion time does not exceed the deadline. In case the customer desires to revise the project completion date to a time prior to the agreed date, more people will be hired by us to cater to their needs. The pricing for the project also depends on the time frame set by the customer.

**TRAINING FOR OUR CUSTOMERS**

After the software is completely made, training is provided to the customers on how to use the software explaining all the technical details so that they can use the software at ease.

**CONTACT DETAILS**

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| --- | --- |
| **NAME** | **CONTACT NUMBER** |
| T.V.Vignesh  (Founder & C.E.O)  (Technical & Web Dev. Head) | 9535679593 |
| Arun Pai (Marketing Head) | 8105308388 |
| Nissan Modi (Software Dev. Head) | 9035060849 |
| Anindya Dutta (Software Dev. Head) | 8884213527 |
| Amit Sengupta (Graphic Design Head) | 9035098930 |
| Sahil Tandon (Graphic Design Head) | 9535682681 |
| Amit Ranjan (Graphic Design Head) | 9535676074 |
| Manish Devadiga (Graphic Design Head) | 8123089458 |
| Parth Srivastava (Financial Head) | 9035081947 |
| Prakar Mohan (General Secretary) | 9035118658 |
| Sourabh Prakash (Editor, Tech Ahoy Magazine) | 9035099078 |
| Rahul Kumar Sawhney (Editor, Tech Ahoy Magazine) | 9535270887 |

**Terms and Conditions:**

* The customer can have meetings set up with the developers to discuss regarding the project but only after proper appointments.
* Once a deal is signed between Tech Ahoy and the customer   
  (an individual/a company), the customer has to pay an advance to get the project started. Advance paid cannot be taken back if the project work has already started.
* Every project developed by Tech Ahoy has a minimum warranty period specified after the deal is finalised. Tech Ahoy or any of its employees are not responsible for any damage caused to the software beyond the warranty period.   
  Service is done beyond the warranty period only on payment and the rates depend on the intensity of the problem.
* In case the user wants the respective project to be completed before the proposed deadline, information needs to be given in advance and extra charges are collected for those.
* In case the customer causes trouble of any form or violates any agreement which is signed during the deal, Tech Ahoy reserves the right to cancel the project without the repayment of the advance.
* Tech Ahoy assures that the project will be completed on or before the deadline accepted during the deal. In case, there is any delay in the project completion due to any reason, appropriate concessions are given in the project money.
* Proper receipts are issued at every payment made to the company and the customer has the right to claim for receipts if it is not issued in any case.
* In case the customer wants a major modification in the project at the middle of the developmental phase, the company has the right to extend the deadline and charge the customer with a reasonable amount according to the change required.
* In case any project cannot be completed due to any of the company’s faults, the complete refund of the advance is made to the customer.
* Payments can be made by cash, cheque, and demand draft or also online and it is the customer’s responsibility to ask for the ID card of the marketing executives who collect the payment.
* The completed project is given to the customer only after checking the identity of the respective person. The claim slip needs to be given to the company executives to collect the project.
* Every project accompanies itself with a licence depending on the user’s request and the user must comply with the terms and conditions stated in the licence as well as the agreement. In case of any violation, Tech Ahoy reserves the right to sue the person legally.

By signing a deal with Tech Ahoy, it is understood that the customer agrees to all the Terms & Conditions